

**Registration Form  
MHA Society for Hospital Purchasing & Materiel  
Management Annual Meeting  
November 12-13, 2009  
River Room Conference Center, Flowood, MS**

**Registration Fee:** \$100 for Society Member  
\$160 for non- Society Member

Name: \_\_\_\_\_

Title: \_\_\_\_\_

Facility: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_

E-Mail: \_\_\_\_\_

**Dinner , Thursday, November 12**  
\_\_\_\_\_ **Number of people attending**

**Billing Options: ( Please check one)**

**Check Enclosed** - Please make check payable to MHA and send it with this form to Education Division, MHA, P.O. Box 1909, Madison, MS 39130-1909.

**Please Bill** - Drop this form in the mail or fax to (601) 368-3200, Attn: Diane Clift

**Visa/MasterCard/American Express**

Card # \_\_\_\_\_ Exp. Date \_\_\_\_\_

Cardholder's Name: \_\_\_\_\_

**◆Hotel Information◆**

Holiday Inn Express  
100 Ridge Way  
Flowood, MS  
601-326-7798

MHA Room Rate: \$105.00 (Double)  
Room Block Expires: October 12, 2009

**◆For more information◆**

Judith Forshee, VP of Education  
(800) 289-8884 / (601) 368-3216  
Fax: (601) 368-3200, jforshee@mhanet.org

Or

Diane Clift, Member Services Manager  
(800) 289-8884 / (601) 368-3217  
Fax: (601) 368-3200, dclift@mhanet.org

**◆Support your sponsors◆**

A drawing for \$200 cash will be held at the conclusion of the meeting, thanks to our sponsors. You must be present to win! To be eligible for the drawing you must visit each sponsor table and have them sign your form.

**◆Cancellation Policy◆**

Substitutions are permitted. Notification of cancellation must be received by the Education Department in writing by mail, fax or e-mail.

- Cancel 3 days prior to seminar: full refund
- Cancel 1-2 days prior to seminar: 50% refund
- Cancel the day of the program or fail to attend: No refund and will be billed full price of program.



**Yippee, Another Day in  
Paradise!**  
**...driving negativity out of the  
workplace**



**MHA Society for Hospital Purchasing  
and Materiel Managers**

**November 12-13, 2009  
River Room Conference Center  
Flowood, MS**

## Speakers



### Liz Jazwiec

Liz Jazwiec is a nationally renowned speaker, strategist and author who has shared her passion for leadership, engagement and service with audiences across the country.

She's also been a longtime hospital officer who helped raise service scores at Chicago, Illinois' Holy Cross Hospital from the 5<sup>th</sup> to the 99<sup>th</sup> percentile in just a few years. Her work as vice president of patient care and as the director of emergency services was one of the key reasons Holy Cross won Fortune Magazine's Enterprise Award for Best Business Practices in 1996.

Today, she uses that expertise to inspire other organizations interested in building a culture where excellence is driven by strong leaders and engaged employees. As author of the book, *Eat THAT Cookie! How Workplace Positivity Pays Off...For Individuals, Teams and Organizations*, she builds a case for the powerful benefits of a positive workplace.

Many audiences describe Liz's presentations as uplifting, motivational and fun. However they also clearly respect her practical and experience-based style. You're sure to enjoy her creative and viable suggestions for addressing some of the difficult issues facing organizations today.

## Keynote Presentation

Have you ever worked with a crab? You know, the type of people that complain about everything, even free food! Then you understand that continuous workplace negativity saps the energy out of an organization and distracts everyone from work and productivity. It is not okay to come to work everyday in a bad mood because the job is hard! This is the

message that Liz Jazwiec will discuss by telling her personal story, laced with her notorious humor and effective tools to manage morale, eliminate victim thinking, and have fun. Using real-life examples from her 25 plus years in healthcare leadership, she will provide insights to make positive thinking work for you and the shadow you cast on others. She concludes with a straightforward approach to the connection between job satisfaction and success, creating a enjoyable workplace and choosing to be happy.

### Objectives:

- Learn techniques to put an end to victim thinking
- Discover methods everyone can use to improve morale
- Discuss ways to incorporate fun into the workplace

## Educational Sessions

### Roundtable Discussions

Issues Facing Material Managers, Credentialing, Best Practices for Managing Spending, OSHA and the Supply Chain, Using Purchasing Card

### BT Update

Learn how your hospital can manage resources for response to patient surge and what is new in the 2009-2010 hospital preparedness program.

### RAC

Learn what resources are available to you through MHA and how RAC will affect you and your facility.

### Medicaid Update

Receive an update on the latest in Medicaid and how changes will affect you.

### AHRMM Membership & Certification

The Association for Healthcare Resource & Materials Management (AHRMM) of the American Hospital Association is the premier organization for healthcare supply chain and materials management professionals. Beverly Slate, FAHRMM, Region 4 Representative of AHRMM will discuss the benefits of membership, current initiatives and certifications available that are AHA approved.

## Agenda

### Thursday

8:00 a.m.

8:30 a.m.

8:00-4:30 p.m.

9:30-11:30 a.m.

11:30 -12:00 p.m.

12:00-1:00 pm

1:00-2:00 pm

2:00-3:00 pm

3:30-4:30 pm

4:30-5:00 pm

5:30-9:00 pm

### Friday

8:30-12:00 pm

9:00 a.m.

10:30 a.m.

11:00 am

12:00 pm

### November 12

Board Meeting

Registration

Vendor Exhibits Open

**Liz Jazwiec**

Keynote Speaker

Break/Vendor Viewing

Group Lunch

### Round Table Discussions

**Joyce Pearson**

BT Update

**Michael Bailey, Ph.D.**

Medicaid Update

**Julie McNeese**

Recovery Audit Contractors (RAC)

Vendor Exhibits Open

Dinner & Entertainment

### November 13

Vendor Exhibits Open

**Breakfast & Business Session**

**Mike Willoughby, President**

Welcome & Introductions

Presentation of Distinguished Service Plaque

Break/Vendor Exhibits

**Beverly Slate, FAHRMM**  
**(National Organization)**

Evaluation & Adjournment

Door Prizes (must be present to win)